

Minutes of the Health & Human Services Committee

Thursday, February 12, 2015

Chair Yerke called the meeting to order at 1:00 p.m.

Present: Supervisors Gilbert Yerke, Duane Paulson, Bill Zaborowski, Tom Schellinger, Jeremy Walz, and Christine Howard. **Absent:** Supervisor Janel Brandtjen.

Also Present: Legislative Policy Advisor Sarah Spaeth, Health & Human Services Board Members Sarah Justin and Lori Cronin, Health & Human Services Director Antwayne Robertson, Health & Human Services Deputy Director Laura Kleber, Matt Masterson of The *Freeman*, Senior Human Resources Analyst Renee Gage, Senior Financial Budget Analysts Clara Daniels and Steve Trimborn, Clinical Services Division Manager Joan Sternweis, Mental Health Outpatient Services Coordinator Gordon Owley, Lead Clinical Therapist Laurie Kohler, Administrative Services Division Manager Randy Setzer, Accounting Services Coordinator Cynthia Lilley, Intake and Support Services Division Manager, Jesús Mireles, Economic Support Coordinator Debbie Berg, Wisconsin Association of Free & Charitable Clinics Executive Director Katherine Gaulke, and Jessica Osenbrugge, Genoa Healthcare Operations Director Matt Berry. Recorded by Linda Johnson, Health & Human Services.

Approve Minutes of 1-15-15

MOTION: Howard moved, second by Paulson to approve the minutes of January 15, 2015. Motion carried 6-0.

Advisory Committee Reports

Zaborowski reported on the February 5, 2015 Aging & Disability Resource Center (ADRC) Advisory Board meeting. Heard a presentation from Angela Meyers, Public Relations & Special Needs Librarian. She is working on a program for individuals with memory loss issues, consumer online magazines, and other items within the library system. New items coming out of the ADRC for 2015 include County Board Supervisors going on home delivered meal routes, lean government, develop training materials for senior dining managers to assist with identifying early signs of Alzheimer's, provide power of attorney for health care clients, technology to assist caregivers, develop a plan for marketing and outreach, and increase educational segments at dining sites.

Yerke reported the Community Development Block Grant applications will go out next week and will be due on March 25, 2015.

Schedule Next Meeting Date

- March 12, 2015

State Legislative Update

Spaeth reported the Governor's biennial budget was released last week. The Legislative Fiscal Bureau will do a very thorough analysis which will be available in three weeks. Initial feedback to date includes: 1) Funding remains flat; 2) Relevant items to Health and Human Services includes proposing drug testing for some public assistance programs, Youth Aids Program to transfer from Department of Corrections to Department of Children & Families, and the daily rate for Lincoln Hills will decrease slightly to \$2.79 a day; 3) Language was added to provide funding to assist with CIT training, bringing this statewide; and 4) The Health and Human Services lobbying date for all

counties is set for Wednesday, April 8, 2015. Spaeth will keep the Committee posted of additional information.

Ordinance 169-O-097: Modify The 2015 Health And Human Services Budget To Include Additional Revenue And Expenditures Related To The Economic Support Service Unit

Mireles discussed this ordinance which authorizes the sunset positions for the Affordable Care Act staff be extended from July 1, 2015 to end of 2015 reducing the number from 10 to 8 ftes. It takes 4-6 months to train a new worker and funding is available in the budget to staff until the end of 2015. This allows the department to fill positions immediately and to assist clients when they apply for economic support. Berg reported the Economic Support Specialists are rotated thru three basic job functions to include questions from the call center, processing interview applications over the phone, and central processing of electronic case file forms. An increase in applications and workload from the marketplace is seen during the enrollment period that began in November 2014, and usually continues for two months after the enrollment period. These steps are necessary to determine the consumer's eligibility.

MOTION: Paulson moved, second by Howard to approve Ordinance 169-O-097. Motion carried 6-0.

Update on the Affordable Care Act

Mireles introduced Katherine Gaulke and Jessica Osenbrugge from Wisconsin Association of Free & Charitable Clinics. Background information was provided. They are contracted with the Moraine Lakes Consortium for the enrollment of consumers in the marketplace. Counties in the consortium include Fond du Lac, Ozaukee, Walworth, Washington, and Waukesha. Their contract runs thru June 2015.

Gaulke and Osenbrugge presented information on their statistics, enrollment numbers by county, community enrollment partners, events by County at various health fairs, radio media, and various print circulations. The Regional Enrollment Network period ends Sunday, February 15, 2015. Planned post activities include participation in ongoing health and information fairs, meetings with community partners to brainstorm for the next year, continue with press releases, and prepare a manual. Enrollment question phone calls from the community are answered daily by Gaulke and Osenbrugge and referred to the appropriate resources to enroll. A question and answer period followed.

Educational Presentation on Crisis Intervention Grant and Team Training

Kohler presented on the five year Collaborative Youth Crisis Services grant. A Request for Proposal (RFP) was initiated in 2014 by the State of Wisconsin Department of Human Services Division of Mental Health and Substance Abuse Services. The grant was awarded to five counties for approximately \$83,000 to look at improving crisis services and outcomes for youth up through age 20, who have an apparent severe emotional disturbance (SED). The grant is managed through the Department's Clinical Services Division Outpatient Mental Health Clinic – the site of our mobile crisis services for Waukesha County and the Coordinated Services Team initiative.

Kohler reviewed the goals of the grant which are to extend the service array and outreach, increase collaborations with youth serving agencies and law enforcement, and to improve suicide prevention. A graph showing Waukesha County juvenile emergency detentions for youth detained has declined since 2011 to 120 youth. This is partially due to a change in November 2013 on the way emergency detentions were authorized. Instead of authorizing an emergency detention, youth were

linked with a crisis staff person to look at alternatives instead of taking into custody. Thus the reasoning to expand mobile crisis services to youth.

Mobile Crisis services are available for anyone in Waukesha County who is experiencing a mental health crisis. To access those services, one can:

1. Call 211 and connect to a crisis staff person.
2. Come directly to the health and human services facility. Two crisis staff are available during the daytime hours.
3. Come through the Mental Health Center

Mobile Crisis services is a state mandated program that promotes a safe county and uses best practice model and cost effective interventions. Kohler reviewed the Youth Crisis Grant Activities that Waukesha County completed over the last seven months to improve its mobile crisis services. A handout describing Crisis Intervention Training (CIT) was distributed. Crisis Intervention Training is based on a national model established in 1989 in response to law enforcement having more training when responding to a person with significant mental health issues that is in crisis in the community. A question and answer period followed.

Update on Behavioral Health Pharmacy

Sternweis introduced the new team from Genoa Healthcare, Matt Berry, Regional Operations Director, Kristin Clark, Regional Trainer, and Greg Aizenstadt, Pharmacy Manager. Berry mentioned that Genoa Healthcare is honored to be placing a pharmacy here at Waukesha County Department of Health and Human Services. The pharmacy will be operational within two to three weeks and will be providing service to the 514 Riverview location and the Inpatient unit at the Mental Health Center.

Genoa Healthcare was built by the President and CEO in 2003. It is the 12th largest closed door full service pharmacy chain and has 257 pharmacies across the United States, adding 40-50 pharmacies per year. Genoa has grown rapidly and caters to the specific needs of the mental health patient and their families. In July 2014, Genoa merged with Qol Meds. This combination of entities provides Genoa a broader spectrum within the United States to cater to the needs of the mental health individual. Medication adherence is monitored on a consistent basis and notification is made to the prescriber. Compliance packaging is available and can be customizable to insure the patient s receiving the proper pharmaceutical care. Additionally, Genoa Healthcare offers Med Call, a 24 hour, 7 days a week after hours service for medications. A question and answer period followed.

Tour of Pharmacy

The committee toured the new pharmacy.

MOTION: Paulson moved, second by Schellinger to adjourn at 2:38 p.m. Motion carried 6-0.

Respectfully submitted,

Janel Brandtjen
Secretary